

Forwarded from Royal Canin

Again this does not affect **any** Royal Canin retail products.

**Furry Angels Pet Resort
Grooming and Pet Supplies Forwarded from Royal Canin**

Royal Canin Retailer

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----- Forwarded Message -----

From: Royal Canin Canada <consumerresponse@royalcanin.ca>
To: Lisa <furryangelspetresort@yahoo.ca>
Sent: Wednesday, April 11, 2007 2:29:00 PM
Subject: Product safety update - April 11, 2007



Dear Valued PetFirst! Subscriber,

We would like to update you and reassure you that all Royal Canin retail products (Royal Canin, Techni-Cal and Natural Blend) are **safe** and are not subject to **ANY** recall.

This week, Royal Canin Canada informed all Canadian veterinary clinics that **Medi-Cal Feline Dissolution Formula canned diet**, prescribed exclusively through veterinary clinics, should not be fed to cats.

Medi-Cal is a brand of therapeutic pet diets available exclusively from veterinarians, and is owned by Royal Canin Canada.

Although only one production lot was affected, to eliminate any risks to cats, Royal Canin Canada is proactively advising veterinary clinics to remove all of the Feline Dissolution Formula canned date codes.

This product is NOT available through retail stores.

Please be assured **NO** Royal Canin Canada retail dry products are affected. As a precautionary measure we have analyzed all of our products and found them to be NEGATIVE for the presence of melamine.

Additionally, Techni-Cal dry and canned diets have tested NEGATIVE for the presence of melamine.

Royal Canin Canada has one of the most stringent quality programs in the industry from formulation to finished products. We are confident that our comprehensive quality assurance programs will continue to ensure the safety of our products and assure that they deliver the very best nutrition for dogs and cats.

For further information, we encourage you to visit our [website](#). If you have any additional questions or concerns not answered on our website, please get in touch with us by replying to this email or calling 1-800-527-2673.

We encourage you to forward this email to any concerned pet owners you may know.

Yours sincerely,

